



## IMPORTANT BILLING CHANGES AFFECTING GROUND SHIPMENTS

### 2007 Dimensional Weight Changes

DHL is committed to offering added convenience and flexibility to serve your business needs. One of the ways we're continuing to bring customer service back to shipping is by simplifying billing calculations for your Ground packages.

In January 2007, DHL announced it would eliminate Oversized 1, Oversized 2, and Oversized 3 charges for Ground shipments and implement a new dimensional weight calculation. By doing this, you can also prepare packages more efficiently.

The dimensional weight charges for Ground Shipments will be applied beginning September 3, 2007.

### Q&A

**Q.** How will Ground shipments be billed?

**A.** Packages that are three cubic feet (5,184 cubic inches) or greater will be billed based on dimensional weight when the dimensional weight exceeds the actual weight. Packages less than three cubic feet will be billed based on actual weight.

**Q.** How is the dimensional weight calculated?

**A.** Measure the Length x Width x Height of the package, rounding each measurement to the nearest whole inch. The result is the size measured in cubic inches.

**Q.** How is the chargeable weight determined?

**A.** Divide the cubic inches by 194\*.

If you use a DHL e-commerce application, contact your sale representative and request an upgrade for your shipping system.

For more details about this change from oversize to dimension based rules for Ground shipments, call 1-800-CALL DHL.

Please note that fees assessed by DHL are available at [www.dhl-usa.com/feeinfo/](http://www.dhl-usa.com/feeinfo/)

\*Standard Ground dim factor.